



125 N. CENTER STREET • P.O. BOX 99
LIVINGSTON, WI 53554-0099
(608) 943-6351 • FAX (608) 943-6999

PLATTEVILLE, WI 53818-0256
1800 PROGRESSIVE PKWAY • P.O. BOX 256
(Inside Super Wal-Mart) • (608) 348-6001
170 WEST MAIN STREET • P.O. BOX 256 • (608) 348-2900

TELEBANK 1-866-619-1415

PHISHING SCAM ENTERING THE AREA

Customers in our area have notified us that they have received a phone call from an automated system stating that their debit card has been suspended. They were then instructed to press 2 to be transferred to the security department to reactivate the card.

THIS IS NOT A LEGITIMATE SYSTEM THAT LIVINGSTON STATE BANK USES.

The Livingston State Bank has a product that will call our customers if fraud is suspected. The call will be made by a live person who will identify themselves as calling from the Livingston State Bank Fraud Prevention Center. They will ask you, "the customer," about certain transactions that the system has flagged as being possible suspicious activity. They will ask for certain information as verification that you are the cardholder, but at no time will they ask you to give out your pin number or card number. They already have that on file.

If a message is left, they will leave a phone number for you to call back and a case number to reference.

If at any time you are suspicious of a phone call, please do not hesitate to call Livingston State Bank at (608) 943-6351 and ask to speak to someone in bookkeeping. We will help you in any way that we can.